

RadsForVets Privacy Policy

This Policy describes the types of information RadsForVets Inc. (“RFV”, “we”, “us”) collects, how we use it, how we share it, and your rights with respect to this collected information.

1. Scope

This notice applies when you visit our website, located at <https://www.radsforvets.com> (the “Site”) and its subdomain, or log into our software portal through our website, or interact with us online through other means such as online chat, web forms wherein you provide us personal information. The scope also includes additional means in which you communicate with us, including but not limited to letters, phone calls, or emails.

2. Information we collect

Information that you provide to us:

As you engage with us, we may collect and store necessary information about you in order to provide you with appropriate services. These may include:

- *Site Visitors*

Your contact information such as name, email, job title, address, phone numbers and your areas of interest in interacting with us.

- *Platform Clients*

All of the above for Site Visitors, plus your business address, your clinic’s name, patient info (e.g. pet) for whom the services are being provided, and transaction information such as bank account details, payment history, transaction history, services requested etc.

- *Job Seekers*

All of the above for Site Visitors, plus information in your resume such as employment history, background/references, relevant certifications and anything else that will help us better qualify you as a candidate.

Information that is automatically collected:

- *Usage Information*

Where and how you are accessing our site or services from, such as your IP address, device type, referring entity or URL, the time-of-day, exiting URL etc.

Any automatic info we can gather from your browser that establishes how you interacted with our website and our services portal (e.g. time spent on a given page, downloads made by you)

- *Cookies*

Please refer to our detailed Cookie notice referenced <<here>. These include the necessary cookies, the analytics related cookies, and the cookies related to marketing/preference.

- *Location Information*

Some of our services, promotions etc. may depend on which location you are accessing us from. These may be sent by your phone, unless you proactively disable location features on your phone. Note that you may not receive any special offers/promotions that depend on us knowing your location.

Information collected from third parties:

Sometimes we may gather data about you from third parties that refer you to us, or sites where we need to collaborate with in order to provide you goods or services. We might provide links to some sites to facilitate emails or redirections to us. Note that we do not control what the third party might collect about you; we can simply manage what is shared with us.

3. How we use your information

We use the information collected about you in a variety of ways:

- *To provide services to you*

This may include creating/establishing your account and profile, transacting a service with you, or personalizing your service experience at our site.

- *To communicate with you*

This may include offering you promotions for goods/services, or evaluating your job application, or informing you about a pending support ticket etc. We will use the contact information about you and use it in a manner consistent with your specified preferences.

- *To comply with local laws and regulations*

We may be required to retain information about you (for a minimum specified period of time) in order to maintain history and compliance with local laws and government requests.

We will keep your personal information protected using best in class information security, and only for as long it is required for us to transact, and for us to satisfy our legal obligations.

4. Your Rights

Right to access and information:

You may request that we disclose to you the categories of information we have collected about you, and how it is being used in the preceding twelve months from the date of your request.

Right to deletion of personal information:

You may request that we delete personal information collected about you. To the extent that such deletion does not impede any existing transaction or relationship we have in progress, we will comply. Further, we must retain any necessary information as required to comply with local laws. These may include transaction history, payments history and any other information we, our service providers, and our contractors have obtained to facilitate our business with you.

Right to correct personal information:

You may request that we correct any inaccuracies in the information that we maintain about you, by providing us the revised information and proving its validity.

Right to opt-out:

We never sell or trade your personal information, but we recognize that some laws may deem identifiers linked to you as “personal information” and sharing them for a benefit as a “sale”. You have the right to opt-out of this by contacting us per the directions at the end of this notice.

Right to Non-Discrimination:

We may not discriminate against you just because you exercised any of your privacy rights. These include denying you employment, denying you goods or services, charging you a different price for such goods or services etc.

However, when permitted by law, we may offer certain promotions or benefits to you in exchange for letting us have certain information about you. Any such promotions or benefits will be strictly on an opt-in basis. You may withdraw your consent to such opt-in programs at any time.

5. Additional Information

Changes to this Policy:

We may periodically update this privacy policy, at which point we will update this on our website and indicate the effective date. If required by law, we will notify you of any changes. By continuing to engage or transact with us, you agree to be bound by the terms contained in this document.

Contact Us:

If you have any questions or suggestions about this Privacy Policy, please contact us at:

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